

Product Change Notification—PCN# PCN001039

May 31, 2024

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the product series below.

- MGate 5134 Series
- MGate 5135/5435 Series

These changes will be implemented by July 31, 2024. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

The following changes will be implemented in the new versions:

1. Component Change

Changed Items	Reason for Changes	Affected Models
Ethernet switch	Because the component's end of life is highly possible.	MGate 5134 MGate 5134-T MGate 5135 MGate 5135-T MGate 5435 MGate 5435-T

Which products will be affected?

Product Name	Current Version	New Version
MGate 5134	V1.0.0	V1.0.1
MGate 5134-T	V1.0.0	V1.0.1
MGate 5135	V1.0.0	V1.0.1
MGate 5135-T	V1.0.0	V1.0.1
MGate 5435	V1.0.0	V1.0.1
MGate 5435-T	V1.0.0	V1.0.1

When will the new versions be available?

Product Name	New Version	Available for Order
MGate 5134	V1.0.1	July 31, 2024
MGate 5134-T	V1.0.1	July 31, 2024
MGate 5135	V1.0.1	July 31, 2024

MGate 5135-T	V1.0.1	July 31, 2024
MGate 5435	V1.0.1	July 31, 2024
MGate 5435-T	V1.0.1	July 31, 2024

2. Firmware Compatibility

Because of this change, the new product (hardware) revision cannot work with the older firmware version. Compatibility between firmware and the product version of the listed products:

	Product Version V1.0.0	Product Version V1.0.1
Firmware version V1.3.0	Compatible	NOT compatible
Firmware version V1.4.0	Compatible	compatible

Please do not downgrade the firmware when you receive the new units. We have verified that the new versions of firmware (the versions after V1.4.0) are backward compatible with the old revisions of hardware already on the field site.

Note:

The effective schedule of this transition may be changed based on stock availability. Please contact the product manager for the most up-to-date schedule.

If you have any questions, please contact KS Hsu at ks.hsu@moxa.com, or contact your regional sales representative.